

COVID-19 Guidance for Pharmacies

Visit york.ca/healthprofessionals for sector-specific guidance

February 19, 2020

On February 15, Ontario's Ministry of Health (the Ministry) issued guidance for community pharmacies regarding the ongoing COVID-19 (formerly 2019-nCoV or novel coronavirus) situation.

Community pharmacies that identify people that screen positive for COVID-19 should contact York Region Public Health immediately at **1-877-464-9675 ext. 73588**.

Health professionals are encouraged to refer to the Ministry's health care provider page (health.gov.on.ca/en/pro/programs/publichealth/coronavirus/2019_guidance.aspx) often to ensure the use of the latest details and guidance. Click on *COVID-19 sector-specific guidance* on the left sidebar to access guidance documents directly from the Ministry, specific to community pharmacies.

You can also visit york.ca/healthprofessionals for the latest information, including:

- A link to the updated COVID-19 case definition (persons under investigation and probable cases)
- All recent communications on COVID-19 from York Region Public Health
- Sector-specific guidance issued from the Ministry, including for community pharmacies
- Helpful links to other external resources, including infection, prevention and control (IPAC) practices

Our dedicated COVID-19 page will continue to be updated as new information emerges.

York Region Public Health also updates york.ca/coronavirus, which provides credible information for the general public on COVID-19 and a detailed frequently asked questions (FAQ) document from the Ministry translated into 19 different languages, including French, Arabic, Farsi and Chinese (simplified and traditional).

If you have any questions about COVID-19, call **Access York** at **1-877-464-9675**, Monday to Friday, 8:30 a.m. to 4:30 p.m.