



EXCELLENCE CANADA

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HIS EXCELLENCY THE RIGHT HONOURABLE DAVID JOHNSTON,
C.C., C.M.M., C.O.M., C.D., GOVERNOR GENERAL OF CANADA

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SON EXCELLENCE LE TRÈS HONORABLE DAVID JOHNSTON,
C.C., C.M.M., C.O.M., C.D., GOUVERNEUR GÉNÉRAL DU CANADA

December 22, 2016

Julia Roitenberg
Director and Chief Nursing Officer
Child and Family Health Division
Community and Health Services Department
York Region Public Health
17250 Yonge Street, 2nd Floor
Newmarket, Ontario L3Y 6Z1

RE: *Excellence, Innovation & Wellness Standard* (Silver recognition)

Dear Ms. Roitenberg,

Excellence Canada is pleased to advise you that the Child and Family Health Division of the Regional Municipality of York has achieved Silver certification in the *Canada Awards for Excellence*® (CAE) Program in the Excellence, Innovation and Wellness Standard. His Excellency the Right Honourable David Johnston, Governor General of Canada, is the Patron of the *Canada Awards for Excellence* program.

An Excellence Canada team of experienced and certified experts conducted a *Canada Awards for Excellence (CAE)* Benchmark Assessment in order to evaluate the organization's performance against the *CAE Excellence, Innovation and Wellness* requirements.

Many of the activities witnessed on-site are most commendable and many "best practices" were noted. The final report with high-level comments on our findings will be sent to you in the next couple of weeks. We would be happy to discuss the report with you and your team, so please do not hesitate to contact us.

An Excellence, Innovation and Wellness certificate for the Silver level will be prepared and sent to your attention. A CAE Recipient Package, consisting of important information about the 2017 *Canada Awards for Excellence* and advance preparation required on your part, will be forwarded in the new year. Please contact Bonita Savard at Excellence Canada (416-251-7600 ext. 233) for any follow up questions you may have.

Please extend our congratulations to the team at the Child and Family Health Division of the Regional Municipality of York on this fine achievement, confirmed through external validation of your excellence journey.

Sincerely,

Kathryn Cestnick
Senior Vice President

Cc Nilusha Jiwani-Ebrahim, Manager, Public Health
Catherine Neville, VP and Lead Coach, Excellence Canada