

Initial Report

Premises/Facility under investigation (name and address)

Glow Skin Clinic
6-248 Steels Avenue West
Thornhill, ON
L4J 1A1

Type of Premises/Facility

Personal Service Setting

Date Board of Health became aware of IPAC lapse (yyyy/mm/dd)

2026/05/22

Date of Initial Report posting (yyyy/mm/dd)

2026/06/15

Date of Initial Report update(s) (if applicable) (yyyy/mm/dd)

How the IPAC lapse was identified

Complaint

Summary Description of the IPAC Lapse

- The reusable microneedling device was not cleaned between use on clients.
- The product used for disinfection of the reusable microneedling device was not intended or approved for use as a disinfectant.

IPAC Lapse Investigation		Yes	No	N/A	Please provide further details/steps
Did the IPAC lapse involve a member of a regulatory college?		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
If yes, was the issue referred to the regulatory college?		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Referral made to College of Nurse of Ontario.
Were any corrective measures recommended and/or implemented?		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Please provide further details/steps		<p>Corrective measures for Premises/Facility:</p> <ul style="list-style-type: none"> • Clean and disinfect reusable devices as per Manufacturer’s Instructions for Use (MIFU) and in accordance with the “PIDAC Best Practices for Cleaning, Disinfection and Sterilization of Medical Equipment/Devices in All Health Care Settings, 3rd Edition, May 2013.” • Clean reusable devices prior to any further reprocessing (disinfection or sterilization), following devices’ Manufacturer’s instructions, that are to be in accordance with best practices in IPAC. • Use disinfectants that are intended and approved for disinfection of reusable devices, ensuring the product selected is compatible with the device being disinfected and holds a valid Health Canada Drug Identification Number (DIN) or Medical Device Active Licence Listing (MDALL). 			

Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)

HPPA Section 13 Order was issued on 2026/05/22.

Initial Report Comments:

An HPPA Section 13 Order was issued on 2026/05/22. The operator was ordered to ensure that all reusable devices used in the provision of services to clients, are being cleaned and disinfected following the most current best practices in IPAC, specifically the "PIDAC Best Practices for Cleaning, Disinfection and Sterilization of Medical Equipment/Devices in All Health Care Settings, 3rd Edition, May 2013."

Any additional Comments: (Please do not include any personal information or personal health information)

If you have any further questions, please contact:

Health Connection

Telephone Number

1-800-361-5653

Email Address

Health.inspectors@york.ca

Final Report

Date of Final Report posting (yyyy/mm/dd)

2026/06/15

Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)

2026/05/22

Brief description of corrective measures taken

Re-inspection was conducted on June 4, 2026. Disinfection of the reusable microneedling device is performed using a Health Canada approved disinfectant that holds a valid Health Canada Drug Identification Number (DIN). The operator demonstrated correct procedures for the cleaning and disinfection of the reusable microneedling device and was permitted to resume microneedling services.

Date of all corrective measures were confirmed to have been completed (yyyy/mm/dd)

2026/06/04

Final Report Comments and Contact Information

Any Additional Comments: (Please do not include any personal information or personal health information)

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