

Initial Report

Premises/Facility under investigation (name and address)

Dr. Yae Dentistry and Associates
7191 Yonge Street Unit 412
Thornhill, ON
L3T 0C4

Type of Premises/Facility

Dental Clinic

Date Board of Health became aware of IPAC lapse (yyyy/mm/dd) 2025/09/12	Date of Initial Report posting (yyyy/mm/dd) 2025/11/26
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Date of Initial Report update(s) (if applicable) (yyyy/mm/dd)	How the IPAC lapse was identified Complaint
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Summary Description of the IPAC Lapse

- Sterilization was not being conducted in accordance with IPAC best practices. Sterilization verification processes using physical, chemical and biological indicators were not performed or monitored prior to the release of dental equipment for use.
- Reusable semi-critical and critical dental equipment was not cleaned and sterilized between patients in accordance with the “PIDAC Best Practices for Cleaning, Disinfection and Sterilization of Medical Equipment/Devices in All Health Care Settings, 3rd Edition, May 2013”.
- Dental equipment intended for single use was reused.
- Hand hygiene was not performed in accordance with the “PIDAC Best Practices for Hand Hygiene in All Health Care Settings, 4th Edition, April 2014”.

IPAC Lapse Investigation	Yes	No	N/A	Please provide further details/steps
Did the IPAC lapse involve a member of a regulatory college?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Royal College of Dental Surgeons of Ontario (RCDSO)
If yes, was the issue referred to the regulatory college?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	September 9, 2025 – York Region Public Health (YRPH) notified RCDSO of the complaint.
Were any corrective measures recommended and/or implemented?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Please provide further details/steps

Corrective measures for Premises/Facility:

- Perform and monitor sterilization verification processes using physical, chemical and biological indicators, prior to the release of dental equipment for use on patients, in accordance with the “PIDAC Best Practices for Cleaning, Disinfection and Sterilization of Medical Equipment/Devices in All Health Care Settings, 3rd Edition, May 2013”.
- Discard single-use dental equipment immediately after use. Single-use dental equipment is not to be reprocessed and reused.
- Discard single-use sterilization pouches after use. Single-use sterilization pouches are not to be reused.
- Clean and sterilize all reusable semi-critical and critical dental equipment that was not properly reprocessed.

Infection Prevention and Control Lapse Report

- Store sterile equipment in a manner to prevent contamination.
- Use dental equipment, supplies and hand hygiene products that are not expired.
- Prepare injectable medications immediately prior to administration.
- Maintain a one-way workflow from dirty to clean in the reprocessing area.
- Perform cleaning of reusable semi-critical and critical dental equipment using friction with a detergent or enzymatic solution.
- Provide hand hygiene facilities and perform hand hygiene in accordance with infection prevention and control best practices.

Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)

HPPA Section 13 Order issued on 2025/09/09.

Initial Report Comments:

HPPA Section 13 Order was issued on 2025/09/09, requiring the operator to cease providing dental services that require the use of reusable semi-critical and critical equipment until conditions related to the cleaning and sterilization of semi-critical and critical equipment, management of single-use equipment and hand hygiene are corrected.

Any additional Comments: (Please do not include any personal information or personal health information)

York Region Public Health notified patients who received dental procedures at the clinic between 2015 and September 9, 2025. Patients were advised to seek testing for Hepatitis B, Hepatitis C and Human Immunodeficiency Virus (HIV).

IPAC lapse was posted after patient notification had occurred in accordance with the Infection Prevention and Control Disclosure Protocol, 2022.

If you have any further questions, please contact:

Health Connection

Telephone Number

1-800-361-5653

Email Address

Health.inspectors@york.ca

Final Report**Date of Final Report posting (yyyy/mm/dd)**

2025/11/26

Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)**Brief description of corrective measures taken**

Re-inspections were conducted on October 7, October 17, October 27, October 30 and October 31. On October 31, the Operator fully demonstrated the correct procedures for the cleaning and sterilization of reusable semi-critical and critical dental equipment, management of single-use equipment and hand hygiene. On October 31, 2025, York Region Public Health permitted the operator to resume dental services that require the use of reusable semi-critical and critical equipment.

Date of all corrective measures were confirmed to have been completed (yyyy/mm/dd)

2025/10/31

Final Report Comments and Contact Information

Any Additional Comments: (Please do not include any personal information or personal health information)



**York Region
Infection Prevention and Control Lapse Report**

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