

Initial Report

Premises/Facility under investigation (name and address)

Top Beauty Nail
O/A 11788361 CANADA INC.
9196 Yonge Street
Richmond Hill, ON, L4C 7A2

Type of Premises/Facility

Personal Service Setting – Manicure/Pedicure Services

Date Board of Health became aware of IPAC lapse (yyyy/mm/dd) 2025/11/05	Date of Initial Report posting (yyyy/mm/dd) 2025/11/12
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Date of Initial Report update(s) (if applicable) (yyyy/mm/dd)	How the IPAC lapse was identified Complaint
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Summary Description of the IPAC Lapse

- Cleaning and disinfection of reusable equipment/tools was not conducted in accordance with the “Public Health Ontario: Guide to Infection Prevention and Control in Personal Service Settings, 3rd Edition, July 2019.”
- Disinfectant used on reusable equipment/tools was not utilized in accordance with the Manufacturer’s Instructions for Use (MIFU).

IPAC Lapse Investigation	Yes	No	N/A	Please provide further details/steps
Did the IPAC lapse involve a member of a regulatory college?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
If yes, was the issue referred to the regulatory college?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Were any corrective measures recommended and/or implemented?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Please provide further details/steps	<p>Corrective measures for Premises/Facility:</p> <ul style="list-style-type: none"> • Clean and disinfect all reusable equipment/tools after each use in accordance with the “Public Health Ontario: Guide to Infection Prevention and Control in Personal Service Settings, 3rd Edition, July 2019.” • Use disinfectants in accordance with the Manufacturer’s Instructions for Use (MIFU). 			

Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)
HPPA Section 13 Order was issued on 2025/10/29.

Initial Report Comments:

HPPA Section 13 Order was issued on 2025/10/29, requiring the operator to correct deficiencies related to cleaning and disinfection of equipment/tools, and to ensure disinfectants and are used in in accordance with the Manufacturer’s Instructions for Use (MIFU).

Any additional Comments: (Please do not include any personal information or personal health information)

If you have any further questions, please contact:
Health Connection



Infection Prevention and Control Lapse Report

Telephone Number

1-800-361-5653

Email Address

Health.inspectors@york.ca

Final Report

Date of Final Report posting (yyyy/mm/dd)

2025/11/11

Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)

HPPA Section 13 Order was issued on 2025/10/29.

Brief description of corrective measures taken

Re-inspection was conducted on October 31, 2025, confirming that all corrective measures were implemented.

Date of all corrective measures were confirmed to have been completed (yyyy/mm/dd)

2025/10/31

Final Report Comments and Contact Information

Any Additional Comments: (Please do not include any personal information or personal health information)

If you have any further questions, please contact:

Health Connection

Telephone Number

1-800-361-5653

Email Address

Health.inspectors@york.ca