

**Initial Report**
**Premises/Facility under investigation (name and address)**

Blossom's Spa  
183 Wesmina Avenue  
Whitchurch-Stouffville, Ontario L4A 5A2

**Type of Premises/Facility**

Personal Service Settings

<b>Date Board of Health became aware of IPAC lapse (yyyy/mm/dd)</b>	<b>Date of Initial Report posting (yyyy/mm/dd)</b>
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2025/08/15

2025/08/22

<b>Date of Initial Report update(s) (if applicable) (yyyy/mm/dd)</b>	<b>How the IPAC lapse was identified</b>
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Complaint

**Summary Description of the IPAC Lapse**

- Cleaning and disinfection of reusable equipment/tools was not conducted in accordance with "Public Health Ontario: Guide to Infection Prevention and Control in Personal Service Settings, 3rd Edition, July 2019".
- Disinfectant not used as per the Manufacturer's Instructions for Use (MIFU). Non-adherence to required contact time.
- Disinfectant not accompanied by a Health Canada Drug Identification Number, Natural Product Number or Class 2 Device License.

IPAC Lapse Investigation	Yes	No	N/A	Please provide further details/steps
Did the IPAC lapse involve a member of a regulatory college?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
If yes, was the issue referred to the regulatory college?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Were any corrective measures recommended and/or implemented?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Please provide further details/steps

**Corrective measures for Premises/Facility:**

- Clean and disinfect all equipment/tools after each use in accordance with the "Public Health Ontario: Guide to Infection Prevention and Control in Personal Service Settings, 3rd Edition, July 2019."
- Use disinfectants in accordance with the Manufacturer's Instructions for Use (MIFU).
- Use disinfectants that have a Drug Identification Number (DIN), Natural Product Number (NPN), and/or Medical Device License (MDAL) with Health Canada (with exception of Chlorine Bleach).
- Keep and maintain written records for equipment and instruments that receive high-level disinfection.

**Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)**

HPPA Section 13 Order issued on 2025/08/15.

**Initial Report Comments:** HPPA Section 13 Order was issued on 2025/08/15, ordering operator to correct conditions related to cleaning and disinfection of equipment/tools and disinfectants used have a Drug Identification Number (DIN), Natural Product Number (NPN), and/or Medical Device License (MDAL) with Health Canada (with exception of Chlorine Bleach).



York Region

## Infection Prevention and Control Lapse Report

**Any additional Comments: (Please do not include any personal information or personal health information)**

If you have any further questions, please contact  
Health Connection

Telephone Number  
1-800-361-5653

Email Address  
[Health.inspectors@york.ca](mailto:Health.inspectors@york.ca)

### Final Report

**Date of Final Report posting (yyyy/mm/dd)**

2025/08/22

**Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)**

HPPA Order issued 2025/08/15.

**Brief description of corrective measures taken**

Corrective measures were implemented on August 15, 2025.

**Date of all corrective measures were confirmed to have been completed (yyyy/mm/dd)**

Reinspection was conducted, and all corrective measures were confirmed to have been implemented on 2025/08/18

### Final Report Comments and Contact Information

**Any Additional Comments: (Please do not include any personal information or personal health information)**

If you have any further questions, please contact  
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[Health.inspectors@york.ca](mailto:Health.inspectors@york.ca)