

Struggling with finances? We can help.



Family Support Worker

York Region's Community Housing Family Support Worker program helps stabilize households facing financial challenges by providing system navigation, financial education training, income benefits education and financial assessments to individuals and families who live in community housing across York Region.



Family Support Workers focus on education to ensure individuals and families:

- Learn to only spend money they can afford
- Budget for fixed and variable expenses
- Understand the difference between needs and wants
- Improve credit and credit scores
- Create rental arrears payment plans so households pay their rent
- Manage debt and understand savings

Family Support Workers can also help with:

- Applying for tax credits, filing taxes and applying for income supports, such as Canada Pension Plan (CPP), Old Age Security (OAS) and Guaranteed Income Supplement (GIS)
- Planning for the future and preparing for unexpected expenses
- Strengthening credit and debt management plans
- Keeping individuals and families in their homes and eviction prevention
- Fraud Prevention Tips
- Referrals and linkages to community resources and programs
- Advocating to lower household expenses, such as phone, cable or utilities

To learn more about the program, please contact the Intake Representative at:

CISS.Intake@york.ca or 1-877-464-9675 ext. 73433

REFERRALS

If you feel you would benefit from financial literacy education, please download and complete the [Community Support Services Intake Form](#)