

**Initial Report**

**Premises/Facility under investigation (name and address)**

Spa by Wells  
7163 Yonge Street Unit 273-274  
Thornhill, Ontario L3T 0C6

**Type of Premises/Facility**

Personal Service Setting/Medispa

<b>Date Board of Health became aware of IPAC lapse (yyyy/mm/dd)</b>	<b>Date of Initial Report posting (yyyy/mm/dd)</b>
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2023/08/15	2023/08/18
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<b>Date of Initial Report update(s) (if applicable) (yyyy/mm/dd)</b>	<b>How the IPAC lapse was identified</b>
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	Complaint
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**Summary Description of the IPAC Lapse**

- Re-use of single use microneedling cartridges.
- Concerns with reprocessing of non-critical equipment.

IPAC Lapse Investigation	Yes	No	N/A	Please provide further details/steps
Did the IPAC lapse involve a member of a regulatory college?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
If yes, was the issue referred to the regulatory college?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Were any corrective measures recommended and/or implemented?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Please provide further details/steps

**Corrective measures for Premises/Facility:**

- Discard single use microneedling cartridges after each use.
- Clean and disinfect non-critical equipment in accordance with Public Health Ontario's "Guide to Infection Prevention and Control in Personal Service Settings, 3<sup>rd</sup> edition".
- Perform hand hygiene in accordance with infection prevention and control best practices that align with Public Health Ontario's 4 Moments for Hand Hygiene.

**Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)**

Verbal order was issued on August 4, 2023, followed by written order on August 11, 2023.

**Initial Report Comments:**

Operator was ordered to cease re-use of single use microneedling cartridges used for microneedling services.

**Any additional Comments: (Please do not include any personal information or personal health information)**

If you have any further questions, please contact

Health Connection

Telephone Number  
1-800-361-5653

Email Address  
[Health.inspectors@york.ca](mailto:Health.inspectors@york.ca)

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**Final Report**

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**Date of Final Report posting (yyyy/mm/dd)**

2023/09/26

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**Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)**

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**Brief description of corrective measures taken**

Upon re-inspection, the operator demonstrated compliance with:

- the proper practice of discarding single use microneedling cartridges after each use.
- cleaning and disinfection of non-critical equipment in accordance with Public Health Ontario's "Guide to Infection Prevention and Control in Personal Service Settings, 3rd edition".
- performing hand hygiene in accordance with infection prevention and control best practices that align with Public Health Ontario's 4 Moments for Hand Hygiene.

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**Date of all corrective measures were confirmed to have been completed (yyyy/mm/dd)**

2023/08/09

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**Final Report Comments and Contact Information**

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**Any Additional Comments: (Please do not include any personal information or personal health information)**

Administrative letter was issued to the operator on August 22, 2023, to ensure ongoing compliance with the conditions of the Order.

If you have any further questions, please contact

Health Connection

Telephone Number  
1-800-361-5653

Email Address  
[Health.inspectors@york.ca](mailto:Health.inspectors@york.ca)